

System Support
Analyst Job Posting

This Notice is being provided as a result of the filing of an application for permanent Alien Labor Certification for the relevant job opportunity, and any person may provide documentary evidence bearing on the application to the Certifying Officer for the Department of Labor, U.S. Department of Labor, Employment and Training Administration, 200 Constitution Avenue NW, Room N-5311, Washington, DC 20210.

Systems Support Analyst, Fiduciary Trust Company, (Boston, MA): The Systems Support Analyst is responsible for providing a wide variety of IT administration, desktop support and operations tasks to all areas of the company. Maintain active directory user accounts and security/ file system access rights. Respond to Help Desk inquiries and resolve user issues in a timely manner. Perform daily, weekly and monthly activities to process, monitor, and resolve issues regarding: Server and Desktop anti-virus scans and updates; Server and Desktop software patching; Build out and deployment of new workstation images; Prepare IT management reports; and Hardware upgrades and replacement. Work with senior IT administrators and engineers to complete project assignments. Perform problem resolution and working with external vendors for all copiers and printers. Operate the Statement Printer on a daily basis. Perform all duties as assigned for Disaster Recovery/Business Resumption tests. Basic annual pay is seventy-eight thousand six hundred eighty- six dollars. Minimum Requirements: Bachelor's degree in Computer Science, Computer Engineering, or a closely related field. Special Requirements: Must have any level of demonstrated knowledge of: 1) C, C++, C#, Java, Visual Basic, JavaScript, Swift; 2) MS Access, JDBC, SQLite, MongoDB, PostgreSQL; and 3) HTML, CSS, JavaScript, XML / JSON, JavaFX, Android, iOS (coursework accepted). Qualified applicants email resumes to Anne Nolen, Chief People Officer, at anolen@fiduciary-trust.com with reference to job code SSA24.